

# Help With Small Business Office Phones

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## RCA Phones and That Beep

You can't get rid of the beep if you use the RCA phones below.

RCA 25413 RCA 25414 RCA 25415 RCA 25423 RCA 25424 RCA 25425

## The RCA Phone That Can Be Tricked Into Turning Off The Beep

RCA 25450

This is a wireless phone that allows up to 16 wireless stations and includes caller ID and many other office phone features. Using the voicemail feature, a "blank" recording can be programmed that will override the beep. It's a bit tricky.

## Phones That Misbehave

Most 4-line phones are in the "smartphone" category. This means that they are able to communicate with one another, allowing call transfer and intercom capabilities. These phones sometimes require a "reset" sequence, which might be accomplished with the help of the manufacturer's technical help department.

## Cordless Phone vs. Wireless Mouse

"Ever since I got my cordless phone, my wireless mouse has been acting funny." The reports are true: wireless phones send out a signal that can interfere with your wireless mouse!

## DSL Can Interfere If On Line One

Using DSL for your internet access can provide fast speeds at a low cost. The DSL feed, however, is provided over a phone line. If you've got more than one line coming in to your small business and you're using a 4-line phone, here's a tip: Place the DSL on lines 2, 3 or 4. Why? Most 4-line phones use line one for constant communication with each other. DSL will interfere with the chatter your phones need to carry on with one another.

## What Phones Do You Recommend?

### WIRED 4-LINE

**AT&T 945 Four Line Speakerphone with Intercom**

**USES SKUTCH 703-M ON HOLD ADAPTER**

Four-line expandable corded telephone

- The ATT945 replaces the ATT944
- Good Compatibility: ATT974, ATT984, and the older models, ATT944/955/964
- Speakerphone, Intercom, Page, Call transfer
- Expandable up to 16 stations
- 3 Party conferencing (inside or outside lines, or a combination)
- 32-Number Speed dial and 16 intercom number
- Power failure protection for all 4 lines
- Headset jack, 4-Line backlit LCD display, Redial/hold/mute/flash
- Last 6 number redial, Volume control for receiver, speakerphone, headset, ringer, Do not disturb, Wall Mountable
- Selectable ringer tones, Hearing aid compatible





## WIRED W/CALLER ID

### **AT&T 974 Four Line Speakerphone with Caller ID and Speakerphone USES SKUTCH 703-M ON HOLD ADAPTER**

Compatible With AT&T 944, AT&T 955, AT&T 964, AT&T 984 and AT&T 945  
Four-line expandable corded telephone  
Caller ID, Expandable up to 16 stations, Speakerphone, Backlit LCD display  
200 station name/number caller ID memory  
32-Number memory dial  
Message waiting indicator  
Intercom/Paging/Call Transfer  
Auto redial

### **WARNING: ATT 984 Voicemail Phone not compatible with similar phones.**

The ATT 984 is very similar to the 974, but boasts voicemail capabilities. What the dealers may not tell you is that in order for voicemail to work with all stations in your office, every phone must be ATT 984. It's something to keep in mind if you're looking for a voicemail-capable phone.

## WIRELESS 4-LINE

*If you don't really need a wireless handset, please consider using a wired phone for fewer complications.*

### **Panasonic KXTG4500**

#### **USES SKUTCH CK1-P ON HOLD ADAPTER**

5.8 Gigahertz FHSS Gigarange expandable cordless phone.  
It's a combined digital phone and digital answering system, supplied with 1 cordless handset. Supports up to 8 wireless handsets.  
5.8 GHz Frequency-Hopping Spread Spectrum (FHSS) technology  
4-Line operation  
digital voicemail system  
Automated Attendant  
Up to 8 individual mailboxes, with separate greeting messages  
100-minute total recording time  
Time/Date stamp  
Call Transfer, Message Transfer, Deliver Message and Auto Message Delete  
Remote access with voice prompts  
Call Waiting Caller ID  
50-Station Caller ID memory  
100-station phone directory & dialer  
Requires HHR-P104 Replacement Battery (not incl.)

