Streaming Music On Hold Messaging Player Fact Sheet

Internet Device by Grace Digital
Provided by Easy On Hold only as part of your Streaming Music On Hold Service

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The **Grace Digital streaming music on hold device** (IRBM-20) offered by Easy On Hold, is a powerful and convenient way to turn your telephone hold button into a marketing tool. This internet-connected device plays a custom audio stream provided by Easy On Hold for use with your on-site PBX phone system, or with an analog 2-4 line phone adapter.

FRONT OF UNIT
4-Line LCD Display, Select/Scroll/Volume Control, Monitor Speaker On/Off, Power.

BACK OF UNIT
Monitor Speaker, Switchable Ohmage (8/600) Stereo RCA Outputs, Mono RCA Output, LAN Connection, AC Power.

Wired Or Wireless Internet Connection
The IRBM-20 provides users flexible setup options, including the choice of wired or wireless connectivity. Additionally, users may choose to set up the unit as a DHCP device, or assign a device I.P. address.

Multiple Location Use
Use of this device at multiple locations offers universal control, and automation. The audio content is streaming constantly, and your custom hold message changes take place automatically, on a schedule that you decide. Hands-free updating means you won't be pulling employees off the job to change on-hold messages.

Single Location Use
This player can be used at a single location to provide 24/7 audio feed to your phones.

Automatic Scheduling
Easy On Hold's exclusive, easy-to-use control panel lets you pre-schedule announcements to play only as desired. You will never play an out-of-date message again. Messages can be programmed weeks and months in advance.

Setup & Operation
To use the streaming music on hold player, connect the device to your LAN with a standard Ethernet cable, or use the included Wi-Fi antenna and settings to connect to a wireless network. A guest network will work just fine, as long as the security key (password) is not changed over time. The audio output is marked MONO OUT, and can use the included audio cable to connect to your phone system's MOH jack or punch-down block. The unit is set to DHCP, so will discover an I.P. address on the network, or you may manually assign an IP address to the unit.

Network Specifications
Your network administrator will need to open the following ports on the firewall or router: TCP ports 80, 443, 4444, 8000 and UDP ports 53, 5000, 6000, and 9999.

Safe, Secure Operation On Your Network

This internet radio device is always safe to use on your network. It is currently in use in thousands of businesses, including banks, universities, government institutions, medical centers and other high-security settings. Easy On Hold programs your audio stream; the streaming device simply "listens".

Small Bandwidth Consumption

Easy On Hold provides a custom monaural http .mp3 stream that typically consumes approximately 20Kbps of broadband during normal use.

UNIT DOCUMENTATION

- Grace Digital IRBM-20 User Guide
- Quick Start Guide

FEATURES

- RCA type switchable 8/600-ohm MONO output
- Connects via Ethernet or Wi-Fi
- Automatic restart after power disruption
- Built-in monitor speaker (switch on/off)
- 4-line LED display screen
- Strong metal enclosure

INCLUDED IN BOX

- GDI-IRBM20 commercial internet radio
- Adjustable Wi-Fi antenna
- Mono RCA cable to RCA Cable
- RCA to mini jack adapter
- Power adapter
- Manual

TECHNICAL SPECS

- Power Source: 110/220 VAC-9VDC@500mA AC
- Model Number: GDI-IRBM20
- UPC Number: 8931 5300 2270
- Dimensions: 7"(L) x 5.5"(D) x 3"(H)
- Weight: 4 lbs